

Learnt! "Coaching"

Sales
①

- Trying to own calendar
 - Finished online training
 - Future Leaders
 - Staff Satisfaction* hi!
 - Don't let others drag me down
 - Don't bow to Budget!
 - "Run my 'butt' off!"
 - Customer management
 - Time management
 - Guest Order Mgmt
 - Set expectations
 - New role!
- 

Sales
2

NPS GSI EIG.

NA

6.2%

1.9%

5.5%

BRT

BLUE

13.6%

RED

63

1190

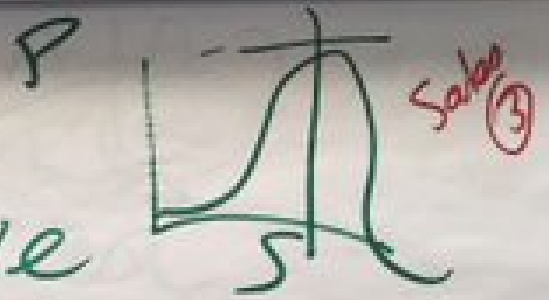
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P

A	B	C



* Stress curve



* Cadence - Breathing

* Comfort Zone!

(Flow)