

1/2 3

✓

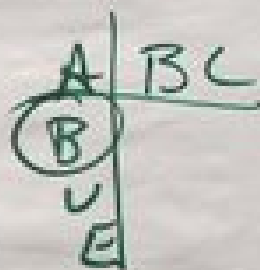


Service ①

- Easier to read people!

- No → interactions

- "Write it down"

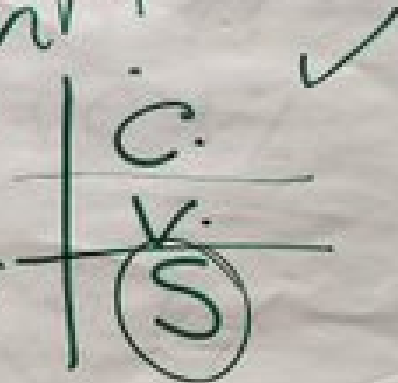


- Patience Simple, not easy

- People Management!

- Available. ?

- Good decisions



✓

Service ②

NPS

GSI

EIG

NA → %

— %

— %

BRT

G ↑ R ↓

NA	70.6%	91.1%	87.5%
	65%	91%	
NA:	70.6%	91.1%	73.4%
	77.7%	93.6%	80.3%

7.1% 2.5 6.9% 1x

16.5

Service ③

70%

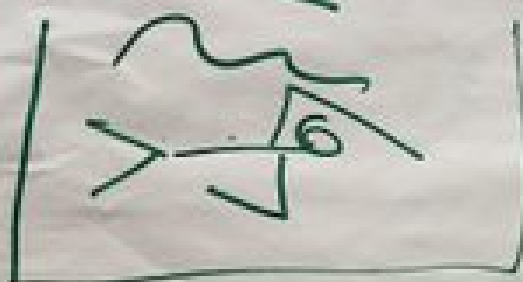
20%

0.5

1

Exp.

5 or 5



5

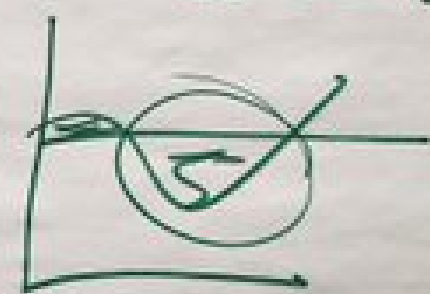
9

12

x

- Building better human2
- Self-awareness!
- Self-awareness!
- Self-awareness!

- Amazing $\rightarrow$ C L T D

- Growth of (51) 

~~*~~

Learning & helping others
learn!

- Help ease pressure
 - ↳ Long-term - steps → ✓
- Sharing knowledge }
 - ↳ Asking why? }
- Upskilling others - TFL
- Workshops output & competencies ↗
- Shared knowledge -
 - ↳ with Nicky!
- Learned mech stuff! 😊
- ~ (ish)

0 (5 8) (9 10)
10 D P 3

Service (6)

NPS

GS

EIG

NA % → 11

BRT % → 11

... ..

70.6% 91.1% 73.4%

~~76.7%~~ 93.6% 80.3%
77.7

7.1% 2.5% 6.9%

→ Better than sales

+ 7% - 5%

+ 2.5% + 3.9%

+ 15% + 7%

20%

1.40
~1.40

1 - Word!

Service
⑤⁷

- Mental-Strength
- Informative / Comfort +
- Optimal - performance^{zone}
- Patience
- Breathing
- New starters:
 - ↳ Perspectives

